



Cancellation Policy

When we have a last-minute cancellation, this prevents us from offering that time to another patient and results in a practitioner losing income. For this reason, we ask that all patients understand the following...

Please arrive **5 minutes early** to your scheduled appointment in order to ensure a full session!

- You may cancel your appointment without charge **24 hours before** your scheduled appointment.
- Cancellations with less than 24-hour notice and No-Call/No-shows will be charged to you directly (not the VA) at the regular self-pay rate for the scheduled service (currently \$90 for Follow-Up Acupuncture sessions).
- If you arrive after your appointment is scheduled to begin, no additional time will be added to the end of your session to compensate for lost time.

Please sign below to acknowledge that you read, understand, and agree to terms listed in this Cancellation Policy.

Thank you for your understanding and cooperation!

Patient Name

Patient Signature

Date